

Return & Refund Policy of <http://brandparas.com/>

If you are not happy with your purchase, we will accept a return of a unused product within 14 days. Once we receive the returned item Brand Paras will then give a full refund (excluding shipping as we are unable to refund the initial shipping cost of your order).

We will not be responsible for paying for merchants own shipping costs for returning of the item. Shipping costs are non-refundable. If merchant receives a refund, the cost of return shipping will be deducted from the refund.

Please allow 2 weeks for your return to be processed. Once the cancellation done, the amount will be fully refunded via original method of payment within 07 to 10 working days (entire amount or after deduction bank charges confirm with merchant).

Discounted items are not eligible for a return. Brand Paras will not issue refunds for products purchased through other entities, such as distributors or retail partners.

Returned items must be delivered to us unused, in original packaging and in the condition they were received or may not be eligible for refund or be subject to a restocking fee. We cannot be held responsible for items damaged or lost in return shipment; therefore we recommend an insured and trackable mail service.

We are unable to issue a refund without actual receipt of the item(s) or proof of received return delivery. If you have received a damaged product, please initiate a return on our website within 3 days from the time of delivery. Our courier partner will pick the damaged product from your doorstep and will replace it within 7 working days at no extra cost.

In case we receive a cancellation notice from you within 24hrs of placing the order and the order has not been processed by us, we will be more than happy to cancel the order and refund the entire amount to you within 10 to 15 days. We will not be able to cancel those orders that have already been processed and shipped out by us.

We aim to accept all returns. In the unlikely event that an item is returned to us in an unsuitable condition, we may have to send it back to you. All goods will be inspected on return.

In case of any damage of item; after we receive your item, our team of professionals will inspect it and process your refund. The money will be refunded to the original payment method you've used during the purchase. We will initiate a refund to your credit card (or original method of payment). You will receive the credit within a certain amount of days, depending on your card issuer's policies. If merchant want to replace the product then within 15 days we will review the damaged product received from the customer.

If customer paid twice for one transaction, the one transaction amount will be refunded via same source within 15 to 20 working days.

Delivery: We will deliver the items in 15 to 20 working days.